

## T&C – Terms and Conditions

The webshop owner and the product distributor is the Móksha Gyógyír Ltd.

Head-quarters: 2161 Csomád, Szent István u 5.

Postal address: 9401 Sopron, Pf. 91.

Email address: [info@mokshacsepp.hu](mailto:info@mokshacsepp.hu)

If you have any complains please feel free to contact on:

Telephone: +36/20-778-56-21

Fax: 06/99-349-755

Postal address: Móksha Gyógyír Zrt.

9401 Sopron, Pf. 91.

Email address: [info@mokshacsepp.hu](mailto:info@mokshacsepp.hu)

1. These general contractual terms and conditions – hereafter T&C – have the purpose of defining the rules on how to order and purchase product from the webshop run by Móksha Gyógyír Ltd.
2. You are not required to register to buy from the webshop. Registration also means that the registered person declares he/she has read and understood the current T&C, Code of Ethics and operating rules, and agree's with them.
3. As an occasional consumer, buyer, or a registered team member you can buy from the webshop. Those who are a registered team members can order from their own domain page with their registration name (number) and password at anytime with the delivery address and paying method mentioned which can be modified whenever a new order is placed. Consumers who shop only once or occasionally when placing the order and provide the delivery information and invoicing details for giving such datas they considered as registered, the system will keep those datas in that particular month and can help in the next order. You only have to register once the datas can be modified in each purchasing.
4. Your personal data provided for registration and ordering will be kept according to the relevant data protection laws and will not be revealed to third parties. Part of the data provided during order will be passed to the express delivery service exclusively for the purpose of getting your order delivered.
5. You will be able to find on our homepage all the information you need about the product(s) distributed by Móksha Gyógyír Ltd., as well as product descriptions and webshop prices, including single articles and Multipack packages. In case you order a Multipack the full price will be shown without discounts after you finish all the steps required you will see the price with discount. The products prices is shown in Euro and in Hungarian Forint too.



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6. If you want to modify the quantity of the ordered product(s) or the type of the product or completely cancel the order you have started click, on the „Empty Cart”
7. If you have started to order and wish to add on more product click on „choose this product” button.
8. There is no minimum value for orders.
9. Delivery costs are always indicated on the order sheet, the delivery cost in Hungary is always the same doesn't matter which paying method you choose also its include insurance. Outside Hungary the delivery cost is depends on weight and value, during ordering it will be shown.
10. After the system recived the order it will send out automatically a confirmation email to your given email address.
11. Wi will also notify you within a maximum of 48 hours about the details of the delivery and its expected time by sending an e-mail to the address you provided.
12. We process orders and deliver them on weekdays and working days.
13. You can pay for the ordered product(s) int he following ways:
  - Cash on receipt – receiving it personally or pay on delivery
  - Pay with bank card\*\*
  - Pay by bank transfer \*
  - Pay cash in to our bank account\*
  - PayPal \*\*\*

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**14.** The buyer has the right to revoke his/her order within 14 working days. In case the product have been delivered and received, we can only take back unopened packages. Delivery costs for such returned products must be met by the consumer. If the buyer paid in advance by bank transfer or paid on delivery, he/she will be refunded the amount within 30 days.

The consumer has the rights to withdrawal and to dissolve the contract except

The consumer cant practice its withdrawal rights

- in respect of perishable or short best before dates products;
- on those closed packages which because of hygiene or health care reasons after opened they cannot be sent back.

**14/1.** The consumer with his/her complaints can goes to the following organizations.

### Arbitration boards

The arbitration boards are independent bodies organizationally attached to the competent county chamber of industry and commerce. The main purpose of setting up the boards was to provide a forum to reach an out-of-court settlement of a dispute between the consumer and the trader/service provider, first of all to make an agreement between the two parties and thus help the enforcement of consumer rights in a simple, quick and efficient way. The competence of the arbitration boards covers the disputes between consumers and business entities regarding the quality and safety of products and services, application of product liability regulations, quality of services, other issues relating to the conclusion and performance of contracts. The arbitration board gives advice both to the consumer and the trader/service provider in case they ask for advice about whats the consumers right and what is their obligation.

The Arbitration board is an independent bodie working along with the county chamber of industry and commerce.

The proceeding will be held in relevant to the consumer home address or temporary residence.

In case the consumer has no home address or temporary residence in Hungary the arbitration board will be choosen relevant to the trader/service provider head-quarters address or the accredited firm head quarters address..

In the proceeding – if the consumer ask to – he/she can choose which arbitration board shall held it.

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### National Consumer Protection Authorities

The National Consumer Protection Authorities is checking the following except provision for the conclusion of contract, validity, legal effect and the ending of the contract.

- a) the distribution, service providing
- b) children and youth protection
- c) the consumer group a fogyasztói csoporttal,
- d) the complaint handling, customer service, employment of consumer protection referee and
- e) the firm obligation to answer related to the laws and the implementing legislation compliance with the provisions in case of contravention it will acts.

The consumer protection authorities check the compliance with the provisions set out as a separate statutory consumer protection provisions, and – if the dishonest sales practice against the consumer prohibition law wont command differently- will procedure in case of breaking them.

Over all the above mentioned, if there is a particular law or government order wont command differently, the consumer protection authorities will control

- a) the product consumers sales,
- b) the sold product quality, make-up, cover.
- c) the products which is for sale or been sold for consumers, measuring, and official price or stated price.
- d) the consumers complaints handling
- e) handling the claims of the stated best before dates related to the consumer contract
- f) during sales or giving service it is required for equal treatment, and
- g) informing the consumers

all the above mentioned to keep all the relevant orders, and if their been broken it will procedure

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The consumer protection authorities controls the consumer contract or the T&C - where its apply- on that way does their content do not include something which would break the contractual rights and duty on one side for the loss of consumer

**15.** The Móksha Gyógyír Ltd. will do its best to make sure all the datas shown in their pages will be most accurate.

**16.** At the Móksha Drop pages, articles and experiences about the product are all personal opinion. The induvidal who sent in those articles they have stated their own experiences and opinions. The products which can be found on the webpage is not a medicine, taking diet-supplement do not substitute the balanced, changeing, mixed diet and the healthy lifestyle.

*\* Products paid by bank transfer can only be delivered after the amount has been credited to the Companys bank account*

*\*\* You can't pay by bank card during the registration, after your domain page setted up the terminals can connect so you have will be able to use the pay by bank card option.*

*\*\*\* PayPal keeps electronic accounts for its customers which can be maintained by credit card payment, bank transfer or collection orders from current or company accounts. Internet shopping with PayPal does not require confidential credit card or bank account data: to effectively complete a transaction it is enough to provide your PayPal user name and password.*

*The Móksha Gyógyír Ltd. is a contractual partner of PayPal.*

## ATTACHMENTS

1. No. 1 attachment to the 45/2014. (II 26.) gov. order [számú melléklet 45/2014. \(II. 26.\) Korm. rendelethez](#)
2. No. 2 attachment to the 45/2014. (II.26.) gov. order [számú melléklet 45/2014. \(II. 26.\) Korm. rendelethez](#)
3. No. 3. attachment to the 45/2014 (II.26.) gov. order [számú melléklet 45/2014. \(II. 26.\) Korm. rendelethez](#)