

3. attachment to the 45/2014. (II. 26.) Gov. order

Sample about the warranty of materials, products.

1. Warranty of materials

In which cases you can practice the right to get warranty of materials?

You can enforceable your claim for material warranty if the Móksha Gyógyír Ltd did defective performance, regarding to the rules of the Hungarian Civil Code.

What kind of rights you entitled regarding to your application for warranty of materials?

You – from your choice– the following warranty of materials can be used:

You can ask for repair or exchange, except, if your demand is not possible or it generate disproportionate additional cost to the firm compared to other demands. If you not asked for repair or exchange, or can not be asked, then you can apply for refund proportional to the cost, or repair the product for the cost of the firm – last case – cease of contract.

From your chosen warranty of material you can pick any other way, but you must pays the cost of the changes, except its for a reason, or the firm gives reason to it.

What kind of deadline you must follow to practice your right for warranty of materials?

You must communicate the failure immediately, or at the latest within 2 months you discover the failure. At the same time I raise your attention, counted from completing the contract after 2 years you loose the right to got warranty of materials.

To who against you can practice your warranty of material?

You can practice your right against the company.

What kind of requirements needed to get your warranty of material?

From the compliance of the contract within 6 months there is nothing to do except to communicate the failure to the firm, if you can prove, that the product or the service is from the Móksha Gyógyír Ltd. From the compliance of the contract after 6 months you must prove that the failure was present when the compliance occurred.

2. Product warranties

In which cases you can practice your right for product warranties?

In case of failure of movable (product) you – from your choice- can practice your right as stated in part 1. or can apply for product warranties.

What kind of rights you entitled regarding to applying for product warranties?

For product warranties you can only apply for repair or exchange of the faulty product.

In which cases the product described as faulty?

The product is faulty, if it won't meet the quality requirement settled when the product was officially placed on the market, or the product does not have the properties which are stated in the description given by the manufacturer.

What kind of deadline you can apply for product warranties?

Your demand for product warranties can be placed in 2 years counted from when the product was on market. After this period you lost the right to ask for product warranties.

Against who and what kind of other requirement needed to claim for product warranties?

Claim for product warranties can only be against the manufacturer or the distributor of the movable. The faulty of the product has to be proved by you in order to valid your claim for product warranties.

In which cases the manufacturer (distributor) exempt from the liability of product warranties?

The manufacturer (distributor) can only be exempt from the liability of product warranties, if it can prove that:

- the product was not made by its business activity, or placed in the market by the firm or
- the faulty at the time when the product was placed in the market wasnt discoverable by the current science or technology or
- the faulty of the product is because there is a relevant regulation or mandatory regulatory requirements which cause the fault.

The manufacturer (distributor) to be exempted from product warranties has to be prove one of the following.

I call your attention, for the same fault you can not claim for warranty of matterial and product warranties at the same time. If your claim for product warranties is accepted, you may can ask for warranty of materials to the exchanged product or parts of it.

I call your attention, for the same fault you can not claim for warranty of matterial and warranty at the same time, but you got the right to get warranty regardless of the permissions defined by section 1 and 2.